

7. References & Bibliography

Andriotis, K. and Vaughan, D.R. (2004) The tourism workforce and policy: exploring the assumptions using Crete as the case fieldwork research. Current Issues in Tourism, 7(1), pp. 66-87.

Baum, T. (2007) Human resources in tourism: still waiting for change. Tourism Management, 28(1), pp. 1383-99.

Browne, B. (2014) 'I Can't Work for 400 a Month'. Cyprus Mail Online, 7 September 2014. Available at: http://cyprusmail.com/2014/09/07/i-cantwork-for-e400-a-month/ (accessed 13 November 2017).

Christofides, L.N., Clerides, S., Hadjiyiannis, C., Michael, M.S. (2007) The Impact of Foreign Workers on the Labour Market of Cyprus. Cyprus Economic Policy Review, Vol. 1, No. 2, pp. 37-49 (2007) 1450-4561.

Chrysostomou, A. (2017) Grand Development Plans for Larnaca. Cyprus Mail, 7 March 2017. Available at:

http://cyprusmail.com/2017/03/07/granddevelopment-plans-larnaca/ (Accessed 15 November 2017).

Department of Labour (2019), 'Employment of asylum seekers', 1 June, http://www.mlsi.gov.cy/mlsi/dl/dl.nsf/page5j_en/page5j_en?OpenDocument. Accessed 5 June 2019.

Deputy Ministry of Tourism, Republic of Cyprus (2019), 'Strategic planning', http://www.tourism.gov.cy/tourism/tourism.nsf/planning_en/planning_en?Op enDocument. Accessed 5 June 2020.

Efthymiou, L. (2018) Worker body-art in upper-market hotels: Neither accepted, nor prohibited. International Journal of Hospitality Management, Volume 74, August 2018, Pages 99-108.

Financial Mirror (2019), 'Cyprus labour shortages felt in key industries', 6 July, https://www.financialmirror.com/2019/07/06/economy-cyprus-labourshortages-felt-in-key-industries/. Accessed 24 July 2019.

Hazou, E. (2018) Shortage of qualified workers holding back tourism industry. Cyprus Mail Online, 27 March 2018. Available at:



https://cyprusmail.com/2018/03/27/shortage-qualified-workers-holding-back-tourism-industry/ (Accessed: 13-March-2018).

Ioannides, Z. Director General of the Cyprus Hotels Association (PASYXE). Cited in Hazou, E. (2018) Shortage of qualified workers holding back tourism industry. Cyprus Mail Online, 27 March 2018. Available at: https://cyprusmail.com/2018/03/27/shortage-qualified-workers-holding-backtourism-industry/ (Accessed: 13-March-2018).

Kim, E.C. (2009) 'Mama's family': fictive kinship and undocumented immigrant restaurant workers. Ethnography, 10(4), pp. 497-513.

Marathovouniotis, S. (2018) Hoteliers complain about staff shortage. incyprus, 10 October 2018. Available at: https://incyprus.com/news/local/hoteliers-complain-staff-shortage/

(Accessed: 12-December-2018).

Nachmias, S., Johnston, A. and Meade, C. (2015) Migrant workers and Human Resource Development Practices in the Hotel Sector: A case of Cyprus. Available at:

http://irep.ntu.ac.uk/id/eprint/30017/1/PubSub7469_Nachmias.pdf, (Accessed: 12-December-2018).

Psilogeni, C. General Manager of the Association of Cyprus Tourist Agents (ACTA). Cited in Marathovouniotis, S. (2018) Hoteliers complain about staff shortage. in-cyprus, 10 October 2018. Available at: https://incyprus.com/news/local/hoteliers-complain-staff-shortage/ (Accessed: 12December-2018).

Taylor, M. and Finley, D. (2010) Acculturation, assimilation, and retention of international workers in resorts. International Journal of Contemporary Hospitality Management, 22(5), pp. 681-692.

Eurostat (2018) Accommodation and food service statistics - NACE Rev. (Accessed: 7th February 2022)

EY Malta (2020) *Industry Pulse Report: Tourism*, pp. 1-28 (Retrieved from <u>EY Industry Pulse Report: Tourism</u>, retrieved on 7th February 2022)





Polykarpou, P. (2022) <u>Labour Legislations - Vocational Training | Industrial</u>
<u>Relations | Human Resources Management | Polykarpou HRD</u> Retrieved on 7th
February 2022

HRDA, (2022). <u>Cyprus Human Resources Development Authority (HRDA) »WE-Qualify (cea.org.cy)</u> Retrieved on 7th February 2022